



COURSE SYLLABUS

Course title:	Italian language in tourism III
Study programme and level:	Tourism Enterprise Management, Undergraduate professional study programme, 1st level

Prerequisites:

Advanced level. According to Common European Language Framework: primary-school command of Italian, level A2

Content (Syllabus outline):

General and subject specific competences will be developed by:

- linguistic, sociolinguistic and pragmatic work on general and professional texts and multimedia materials about:

- Work and professions in tourism (competences, new professions in tourism)
- Cultural and natural heritage in Slovenia
- Business communication (manners, written communication: enquiry and offer, complains, making phone calls, presentation)
- Intercultural differences (stereotypes, values)
- Tourism and environment (impacts of tourism on environment and local people)

- developing general language and language for specific purposes at level A2 (CEFR)

- developing listening and reading comprehension, written and spoken communication and verbal communication at level A2 (CEFR).